



KönigOutdoor Kitchens

Transferrable Limited Warranty

Who we are

KönigOutdoor is a trading name of Midland Stone Centre Ltd (company number 05341649).

What we do

KönigOutdoor is a specialist supplier and manufacturer of high-quality outdoor kitchens.

We design and hand-build your outdoor kitchen to your own specification at our dedicated UK factory. We then install and commission it at your property.

All component parts of a KönigOutdoor kitchen are sourced from carefully selected and approved suppliers, including Königstone, the market leading supplier of the highest quality kitchen worktop and food preparation surfaces.

We have a passion for what we do and believe that you will be delighted with your KönigOutdoor kitchen. To back our belief, we are pleased to offer the transferrable limited warranty described below on all KönigOutdoor kitchens (**Warranty**).

The Warranty is subject to the warranty exceptions (described below) and to your compliance with the care and maintenance instructions (also described below) and is in addition to:

1. Your statutory rights.
2. The warranty contained in our standard terms and conditions of sale, a copy of which may be viewed at [[Terms and conditions \(midlandstonecentre.co.uk\)](https://www.midlandstonecentre.co.uk/terms-and-conditions)].

The Warranty is incorporated into our standard terms and conditions of sale as if set out in full with them.

Our Warranty

KönigOutdoor kitchen element	Warranty	Warranty period
Porcelain/granite facings/work surfaces	Shall remain in good condition and free from material defects	10 years
Carcass materials for cupboards and drawers	Shall remain in good condition and free from material defects Shall remain damp-free	10 years
Stainless steel handles and drawer runners	Shall remain in good condition and free from material defects	5 years
Door hinges	Shall remain in good condition and free from material defects	2 years

Third party appliances (white goods, grills and fridges for example)	Shall be subject to the warranty period and terms given by the manufacturer	As per the manufacturer
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The Warranty is transferrable to a future purchaser of your property.

Warranty exceptions

The Warranty shall not apply in any of the following circumstances:

1. The defect or damage arises because you have failed to follow our oral or written instructions regarding the storage, installation, commissioning, use or maintenance of the applicable part of your KönigOutdoor kitchen, or those of any applicable supplier of third party appliances.
2. You alter or repair any part of your KönigOutdoor kitchen without our prior written agreement.
3. The defect or damage arises as a result of fair wear and tear, wilful damage, negligence, or abnormal usage, including:
 - a. damage arising through excessive heat or impact (including burn marks, chipping damage, and damage caused by excessive chopping of food or other materials);
 - b. damage to drawers or drawer runners by drawer overloading (excessive weight);
 - c. damage to doors or door hinges through door slamming or door over-opening;
 - d. small minor rust spots on certain metallic components; or
 - e. excessive or continuous use.
4. The defect or damage arises through vandalism, the occurrence of any event which is beyond your or our reasonable control (a force majeure event).
5. The defect or damage arises through any works carried out at your property other than by us.
6. The defect or damage is otherwise covered by your household insurance.
7. Your KönigOutdoor kitchen is used for any commercial or business purposes including holiday lets.

Care and maintenance

The Warranty is subject to compliance with the following care and maintenance requirements:

1. All third party appliances (white goods, ovens and fridges for example):
 - a. must be used and maintained in accordance with the instructions provided by the applicable manufacturer; and

- b. must be thoroughly cleaned after each use, and deep cleaned at least once every 12 months, in each case using cleaning materials approved for use on such appliances.
2. All work and other surfaces must be cleaned on a regular basis using cleaning materials approved for use on such surfaces.
3. Cupboards and drawers must be emptied and thoroughly cleaned at least once every 12 months using cleaning materials approved for use on such cupboards and drawers.
4. Handles, door hinges and drawer runners must be regularly cleaned and (as applicable) lubricated using a light machine oil (WD40 for example).
5. Periodic routine maintenance must be carried out on an “as required” basis (touching up any paint chips or scratches for example).
6. When not in use your KönigOutdoor kitchen should be suitably protected from the elements by either, a permanent roofed structure or suitable weatherproof cover.